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*FIG. 1*

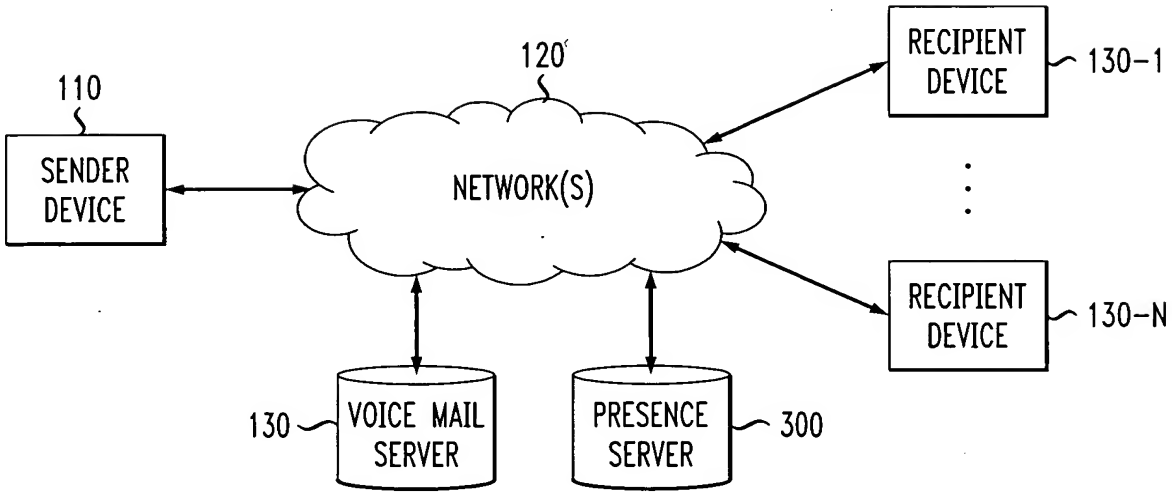


*FIG. 2*

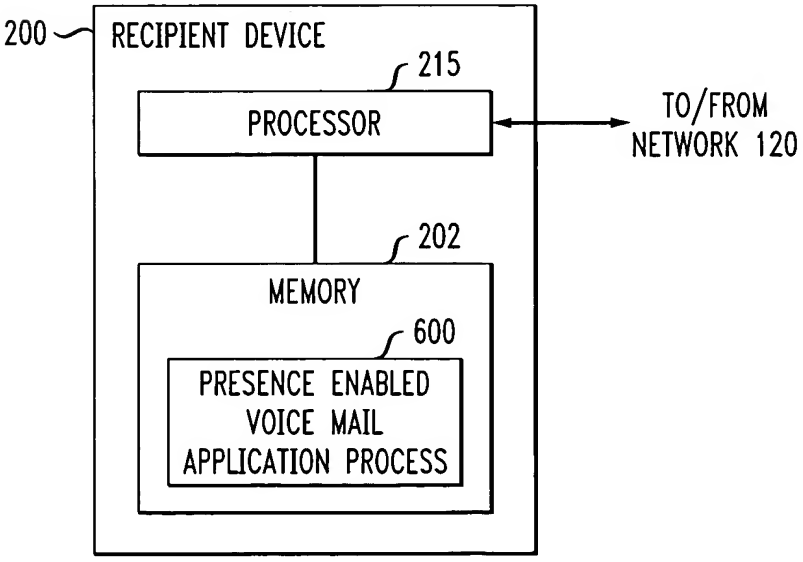

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*FIG. 3*

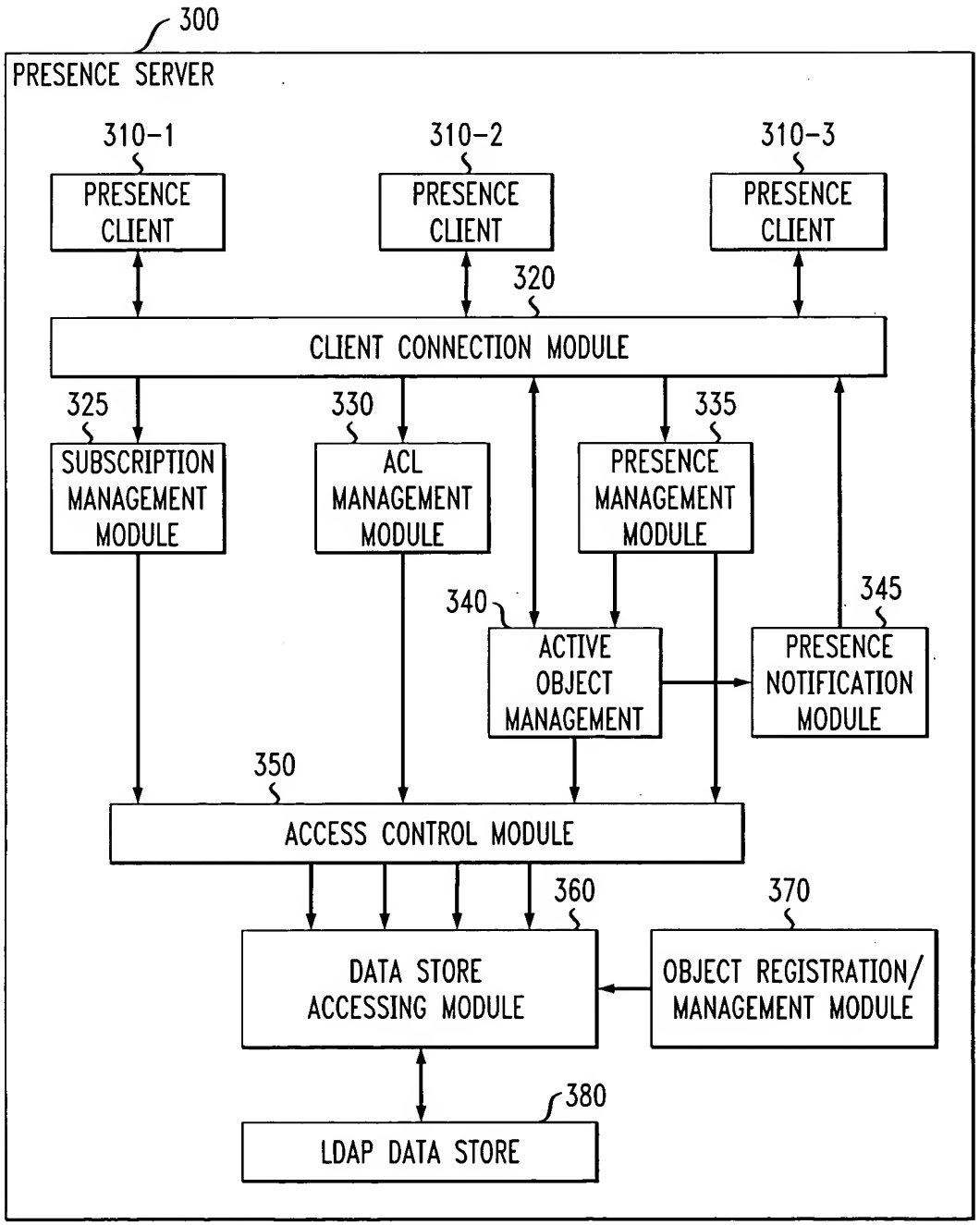

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*FIG. 4*

PRESENCE DATABASE - 400

| 430 USER NAME | 440 PRESENCE STATUS | 450 DEVICE ADDRESS | 460 DEVICE CAPABILITY | 470 VOICE MAILBOX |
|---|---|---|---|---|
| : : | : : | : : | : : | : : |
| USER A | BUSY | TEL: (732)-555-1212 | VOICE | 732-555-1212 |
| | | : : | VOICE/TEXT | 7325551212@voicemail.abccorp.com |
| | AWAY | SIP: usera@laptop.abccorp.com | TEXT | usera@abccorp.com |
| | | | | usera@abccorp.com |
| | ONLINE | SMTP: usera@abccorp.com | TEXT | usera@abccorp.com |
| : : | : : | : : | : : | : : |

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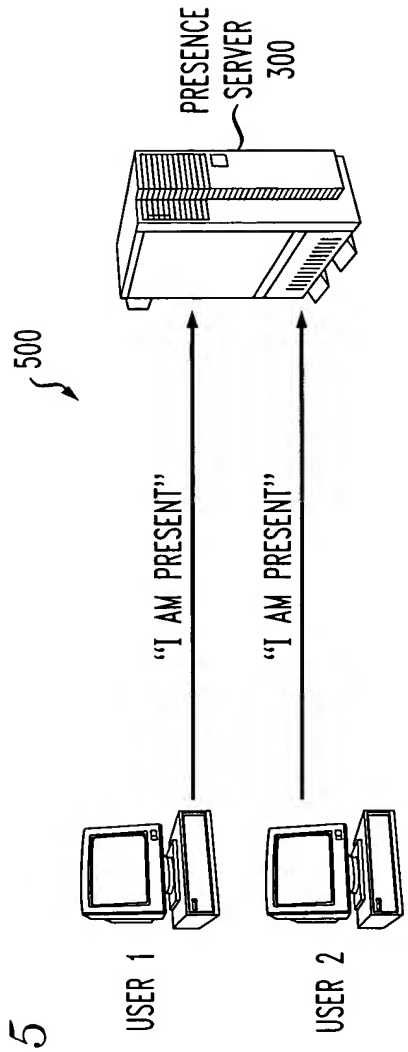


FIG. 5

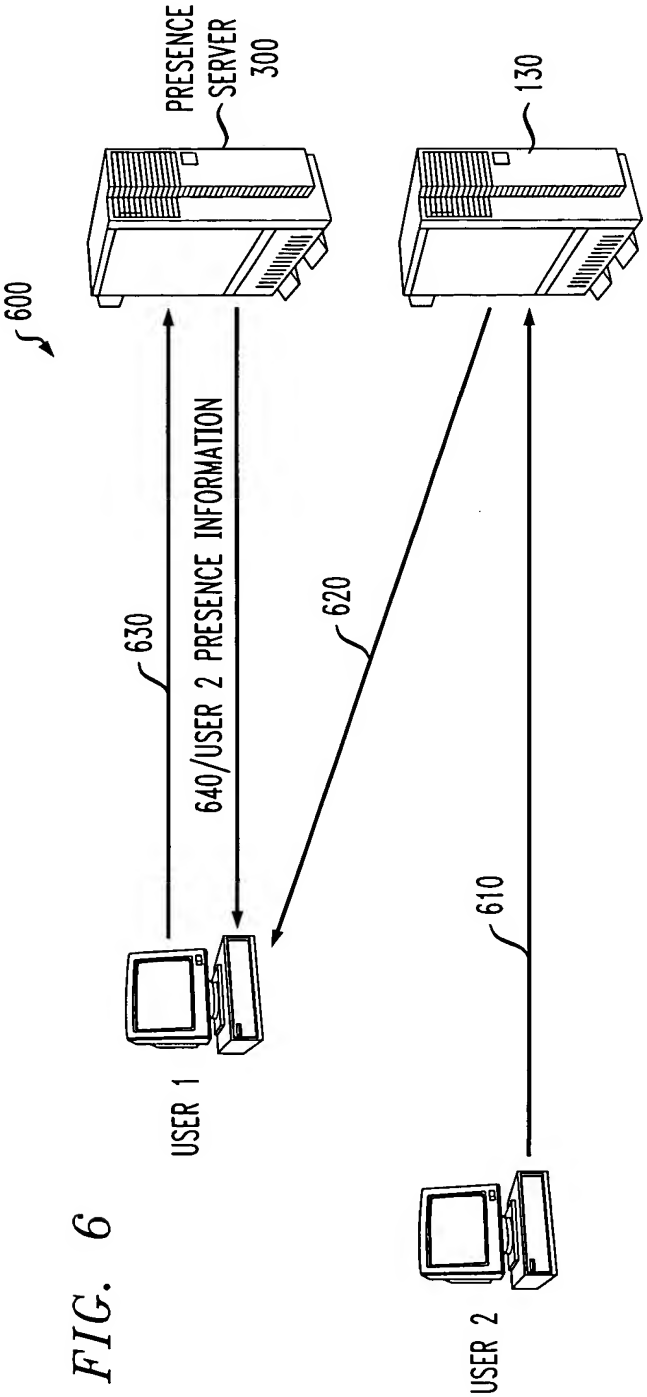


FIG. 6

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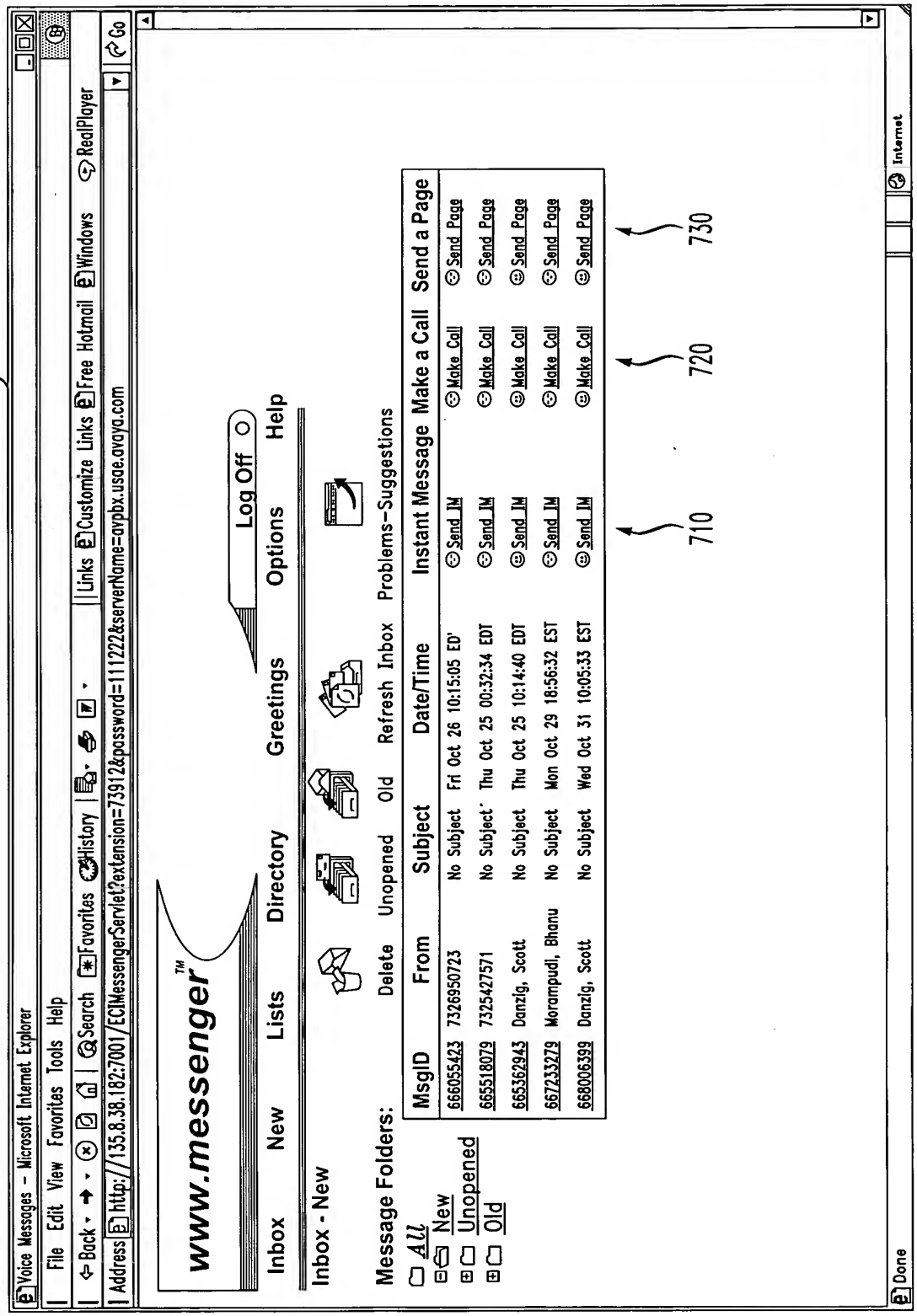
FIG. 7